

**Finance Glossary
(with notes)**

ABBREVIATION	IN FULL
ABI	Acquired Brain Injury
Acute Trust (or hospital)	Run secondary and emergency care, and can provide very specialist care e.g. specialist trauma centres.
ARP	Ambulance Response Programme - taking time to work out the best transport for the patient, prioritising patients
Biosimilar	Also known as follow-on biologic or subsequent entry biologic. A biosimilar is a biologic medical product which is almost an identical copy of an original product that is manufactured by a different company.
CAMHS	Child and Adolescent Mental Health Services includes all services that work with children and young people who have difficulties with their emotional or behavioural wellbeing.
CCG	Clinical Commissioning Group is clinically-led statutory NHS bodies responsible for the planning and commissioning of health care services for their local area.
CIP	Cost Improvement Plans
COMMISSIONER / COMMISSIONING	See CCG
CQC	Care Quality Commission is a department of the Department of Health. It was established to regulate and inspect health and social care services in England (website)
CQUIN	Commissioning for Quality and Innovation was introduced in 2009 to make a proportion of healthcare providers' income conditional on demonstrating improvements in quality and innovation in specified areas of patient care.
CRES	Cash Releasing Efficiency Savings
ED	Emergency Department
EEAST	East of England Ambulance Service Trust is the authority responsible for providing National Health Service (NHS) ambulance services in the counties of Bedfordshire, Cambridgeshire, Essex, Hertfordshire, Norfolk and Suffolk, in the East of England region. These consist of 5.8 million people and 7,500 square miles. (website)
ENHCCG	East & North CCG (see CCG). Commissions services for the east and north of Herts. (website)
ENHT	East & North Herts NHS Trust provides a range of general and specialist services at

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	<ul style="list-style-type: none"> • Hertford County Hospital, Hertford • The Lister Hospital, Stevenage • Mount Vernon Cancer Centre, Northwood • QEII Hospital, Welwyn Garden City <p>(website)</p>
eObs	Electronic observation packages
GP	General Practitioner. There are 166 GP practices in Herts. They provide primary care for their patients and outside emergencies act as the gateway to acute and other care
HCT	Hertfordshire Community NHS Trust provides a range of health services for adults and children who live across the county (website)
Healthwatch England	Umbrella organisation for Healthwatch Hertfordshire (see HWH)
HPFT	Hertfordshire Partnership University NHS Foundation Trust provides mental health and learning difficulty services in Hertfordshire, England and neighbouring areas. It was granted University Trust Status in January 2013 (website)
HVCCG	Herts Valleys CCG (see CCG). Commissions services for the west of Herts. (website)
HWB	Health & Wellbeing Board. Established and hosted by local authorities, health and wellbeing boards bring together the NHS, public health, adult social care and children's services, including elected representatives and Local Healthwatch, to plan how best to meet the needs of their local population and tackle local inequalities in health
IAPT	Improving Access to Psychological Therapies
ISR	Independent Service Review (ISR)
JSNA	Joint Strategic Needs Assessment looks at the specific health and wellbeing needs of the local population and points out areas of inequality. It helps public bodies decide what type of local services to commission. Herts JSNA (website)
Keogh reports	A review of the quality of care and treatment being provided by those hospital trusts in England that have had higher than average mortality rates
LD	A learning disability is a reduced intellectual ability and difficulty with everyday activities – for example household tasks, socialising or managing money – which affects someone for their whole life.
LTFM	Long Term Financial Model
Lord Carter Review	Lord Carter chaired a review of the operational efficiency in acute hospitals. He is leading a programme with NHSI on productivity and efficiency and remove hospital variances. It estimated that a 1% improvement in staff productivity would save the

	NHS £280 million a year. It benchmarked all NHS organisations. Lord Carter looking to develop “the model hospital”
Lorenzo	Lorenzo is a patient administration system (PAS) with additional clinical information systems functionality. Went live at ENHT in September.
Member Lord Carter MH Cohort	The NHSI team are looking to develop a similar approach for Mental Health and Community Trusts. Lord Carter visited us about 12 months ago and we were invited to join a cohort of MH and community Trusts to develop the programme and areas for focus to be rolled out nationally. That work is underway.
MH	Mental health
MHSOP	Mental Health Services for Older People
Model hospital	<i>See Lord Carter</i>
MVCC	Mount Vernon Cancer Centre (managed by ENHT)
NHSE	NHS England oversees the budget, planning, delivery and day-to-day operation of the commissioning side of the NHS in England. It holds the contracts for GPs and NHS dentists. (website)
NHSI	NHS Improvement’s focus is to ensure that patients receive consistently safe, high quality, compassionate care within local health systems that are financially sustainable. It includes the functions previously carried out by Monitor. (website)
NHSP	NHS Professional is a recruitment agency for temp workers
PAH	Princess Alexandra Hospital (Harlow). Used by residents from Herts. (website)
PAS	Patient Administration System
Lorenzo	Lorenzo is a type of PAS
PLICS	Patient Level Costing
PICU	Psychiatric Intensive Care Unit an inpatient facility for users who are too ill to be safely looked after on an acute psychiatry ward.
PMO	Project Management Office
PROVIDER	Delivers services e.g. mental health services
QIPP	Quality, Innovation, Productivity and Prevention intended to achieve savings within the NHS.
QSDS	Quality and Service Development Strategy
SOC	Strategic Outline Case
SOF	Single Oversight Framework
Special Measures	Following a CQC inspection if a health organisation is deemed to be providing inadequate care it is placed in special measures. This is a process designed to ensure there is a timely and coordinated response where the standard of care is judged to be inadequate.
SPPQRG	Service Performance Quality Review Group

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Francis Report (Staffordshire report)	This was prompted by the avoidable deaths that occurred at the Stafford Hospital.
STF	Sustainability And Transformation Funding
STP	Strategic Transformation Partnership. It is a partnership to improve health and care developed proposals built around the needs of the whole population in the area, not just those of individual organisations. (see link to Healthier Future)
TPP	Total Pathology Partnership
TPP - IT System	Total Pathology Partnership IT System
Turnaround	Following a financial audit by NHSE, a CCG can be placed in turnaround and an interim director is appointed to oversee this to advise and recommend action on future savings proposals.
VFM	Value for Money
WAU	Weighted Average Unit
WHHT	West Herts Hospital Trust provides a range of general and specialist services at <ul style="list-style-type: none"> • Watford General Hospital, Watford • St Albans City Hospital, St Albans • Hemel Hempstead Hospital, Hemel Hempstead (website)
YCYF	Your Care Your Future is a strategy developed by the NHS organisations in west Herts with HCC. It seeks to address how health and social care services can be provided more effectively in the future and to ensure that local people receive the right care, at the right time and in the right place. (website)
YTD	Year to date